

Home Name:	Southbridge London
Home Specific Emergency Preparedness Plan	Every licensee of a long-term care home shall ensure that the emergency plans for the home are recorded in writing.
Last Reviewed:	7/8/2026

Assistance		
FLTCA	The home has consulted with entities that may be involved in or provide emergency services in the area where the home is located including, without being limited to, community agencies, health service providers as defined in the Connecting Care Act, 2019, partner facilities and resources that will be involved in responding to the emergency, and keep a record of the consultation;	ADDRESS: 3715 Southbridge Ave, London, ON N6L 0G3 CALL 911 First For IMMEDIATE ASSISTANCE FROM FIRST RESPONDERS
1	911 FIRST	Coordinates: 42.9275 N 81.27636 W
2	On Call Manager	CALL: On Call Manager as per schedule; on site leadership weekends/stat holidays
3	The POLICY provides step by step procedures for all Emergency Situations	Emergency Preparedness and Response Manual; Binder is White, located in the main floor copier room, emergency code binders located at each nurse station.
4	First On Scene	Pull specific incident policy and refer to checklist duties; follow up with leadership/SB notifications Utilize fan out staff call in as needed
5	MOHLTC HOT LINE NOTIFICATION 1-855-819-0879 Received information to be provided to ED who will share with Internal and External Response teams as per policy.	Executive Director Suzi Holster 519-670-3173 Director of Care Jody Abbot 226-927-2681 On call Manager -as per schedule 519-476-4482 Regional Manager Kaitlin Pierson 226-755-3181 Clinical Consultant Melissa Green 519-242-8421 Southbridge Care VP of Long Term Care and Retirement Andrea Loft 289 244 2297 Southbridge Care VP of Operational Excellence Judy Plummer 647 539 3953 Public Health LMPHU 519-633-5317 Medical Director Dr. Rory Crabbe 519-933-7679 Hospital LHSC 519-685-8500 Public Health Medical Director Alex Summers 519-663-5317
6	Other community agencies and health service providers	1.SWOH 519-472-4045 2.Care RX Pharmacy 855-518-4406. 3.Voyageur Transportation 519-455-4587 4. London Police 519-661-5670 5 SBLEast (sister home) C. Lines 519-457-0174/519-318-9897 & Chelsey Park Retirement 519-432-1845 6. Paramedical Program-519-679-5466
	Hazards And Risk The home will ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community.	HIRA is Completed and Posted in the home (Yes or No):Yes If no, complete and the document is normally posted on the Occupational Health and Safety Bulletin Board Consultation with Resident and Family Council related to hazards and risks has taken place: Yes with Resident Council; No active family council, but shared in Family Communication binder and Family Forum
7	Emergency Plans and Policy The home has emergency plans provide for dealing with emergencies, including, without being limited to the following: Outbreaks of a communicable disease, outbreaks of a disease of public health significance, epidemics and pandemics - Pandemic Plan Fire - Code Red Violent outbursts - Code White Bomb threats - Code Black Medical emergencies - Code Blue Chemical spills - Code Brown Situations involving a missing resident - Code Yellow Loss of one or more essential services, this includes hydro, communication, telephone, call bells, et al. Every licensee of a LTC home shall ensure that the home has access to reliable communications equipment, including for the purpose of obtaining emergency assistance, at all times including in the event of a power outage. - Code Grey Evacuation - Code Green Hostage Situation - Code Purple Active Assailant - Code Silver Natural disasters and extreme weather events - Code Orange Floods - Code Orange Boil water advisories - Code Orange Gas Leak - Code Orange Community Disasters - Code Orange	August 28, 2025; Pandemic Plan/Outbreak Mgmt Checklist has been educated and practiced based on the policy 8.12; home specific reference document specific to outbreak mgmt completed, revised August 2025 Code Red has been educated and practiced, Jan 19, 2026 Code White has been educated and practiced, Oct 24, 2025 Code Black has been educated and practiced, March 10, 2026 Code Blue has been educated and practiced, Nov 17, 2025 Code Brown has been educated and practiced, August 18, 2025 Code Yellow has been educated and practiced, Feb 26, 2026 Code Grey has been educated and practiced, June 26, 2025 Code Green has been educated and practiced, Jan 19, 2026 Code Purple has been educated and practiced, Sept 26, 2025 Code Silver has been educated and practiced, Sept 26, 2025 Code Orange has been educated and practiced, April 30, 2026
8	Review Requirements Planned evacuations must take place at least once every three years, and licensees must keep a record of the test and any changes made to improve the plan In the event that an emergency happens, plans are to be evaluated and updated within 30 days of the event. CIS for the event would be required. Note Outbreaks would include the Debriefing Document. Entrance Binder Is Completed and reviewed Contingency Staffing Plan Is Completed	Code Green tested September 2026, Improvement Action plan completed October 26, 2025, updated June 24, 2026. 1. CIS Completed Code Grey March 29th, 2026 & Code Grey June 2nd, 2026 2. Home Specific Emergency Plan has been review following an event: Code Grey July 1st, 2026 1. Completed: August 2022 Most recent review: June 15, 2026 1. Completed: August 2022 Most recent review: January 30, 2026